

PUBLIC SAFETY

CUSTOMER SERVICE TIME LINES

SERVICE RESPONSE



REQUEST TO OPEN AND SECURE DOORS

(6 MINUTES)

VEHICLE ACCIDENT

(IMMEDIATELY)

JUMP START A VEHICLE

(10 MINUTES)

FIRE ALARM RESPONSE

(IMMEDIATELY)

LOST AND FOUND ASSISTANCE

(IMMEDIATELY)

DISCIPLINARY ISSUES

(IMMEDIATELY)

VEHICLE RESERVATION

(1 WEEK)

RESERVE PARKING LESS THAN 5 SPACES

(2 DAYS)

MORE THAN 5 SPACES

(1 WEEK)

SUSPICIOUS ACTIVITY

(IMMEDIATELY)

PARKING DECAL REQUEST

(5 MINUTES)

ESCORT TO OR FROM VEHICLE

(6 MINUTES)

MEDICAL EMERGENCIES



MEDICAL EMERGENCY RESPONSE

(IMMEDIATELY)

STUDENT IN CRISIS

(IMMEDIATELY)

OFFICIAL REPORTS



REQUEST FOR COPIES OF REPORTS

(2 DAYS)

PERSONAL STATEMENTS

(1 DAY)